



**POLITECNICO**  
MILANO 1863



CERTIFICATE

*Milan, 07 November 2016*

## Polimi OPEN KNOWLEDGE

This is to certify that

**Silvio Giancola**

successfully completed the course:

***Managing Conflicts***

The certificate of accomplishment is not valid for university credits

Prof. Ingrid Hollweck  
Politecnico di Milano

HONOR CODE CERTIFICATE

\*Authenticity of this certificate can be verified at <https://www.pok.polimi.it/certs/cert/78411f19e5024d379f24fca2d1fde27c>